

Booking form

2026

To reserve, please fill in the document below correctly, read the attached documents and return this contract with payment of the deposit or the total amount of the reservation (if less than 30 days before the start date of the stay).

Last name:
First name:
Address:
Postal code:
City:
Country:
Telephone number:
E-mail:

Camping la Clairière - 1151 Route du Talucat
40200 - SAINT-PAUL EN BORN

Tel : 00 3 05 58 04 83 07 - www.camping-laclairiere.fr
contact@camping-laclairiere.fr

I request the campsite "la Clairière" to reserve :

Date of arrival :

...../...../.....

Departure date :

...../...../.....

Participants (6 people maximum per pitch and 2, 4 or 6 people maximum per mobile home, depending on accommodation size) :

	Last Name	First Name	Birth Date
1			
2			
3			
4			
5			
6			

Rental

- ☐ 2-bedroom eco tent€
☐ Eco 2 rooms + terrace 7m²€
☐ Comfort 2 rooms + terrace 12m²€
☐ 2-bedroom safari tent€
☐ Comfort+4attendees+airconditioning€
☐ Comfort+6attendees+airconditioning€
☐ Premium1bedroom+airconditioning€
☐ Premium 2 rooms + terrace 8,4m²€
☐ Premium2bedrooms+terrace18m²+dishwasher+airconditioning€
☐ Premium3bedrooms+2bathrooms+dishwasher+airconditioning€
☐ Pet (8€ per day)€
☐ Cancellation insurance€
TOTAL:€
Deposit: 30%€
TOTAL DEPOSIT :€

Pitches (with 10A electricity)

- ☐ Pitch€
☐ Children aged 10 to 18€
☐ Children aged 2 to 10€
☐ Child under 2€
☐ Pet (8€ per day)€
☐ Additional vehicle€
☐ Fridge€
☐ Cancellation insurance€
Deposit: 30%€
TOTAL DEPOSIT:€

Eco-participation: €1 per person and per day 

Payment

- ☐ Postal order
☐ Bank transfer
LCL :
IBAN : FR53 3000 2017 3600 0007 3136 H30
BIC : CRLYFRPP
☐ Credit card
Cardholder's name

Owner's signature

I hereby declare that I have read the attached general booking conditions and accept them in full. I have also read the rates and the specific rules of the campsite.

Date :/...../.....

Preceded by the words "Read and approved".

Signature :

Terms and conditions of sale

1 - Booking



Reservations may be made by telephone, by post, or via the website www.camping-laclairiere.fr. Any reservation entails the signing of a **rental agreement** and the payment of a deposit, the amount of which depends on the type of booking:

- For a **camping pitch**: a deposit equal to 30% of the total cost of the stay.
- For an **accommodation** unit: a deposit equal to 30% of the total cost of the stay.
- For a **weekend** booking: full payment of the stay is required.

In all cases, the balance of the total cost of the stay must be paid **no later than one month** prior to arrival. The reservation shall be considered final once full payment has been received.

No refund, whether full or partial, shall be granted in the event of an early departure or late arrival, regardless of the reason. Likewise, no refund shall be made under any circumstances, except where the client has subscribed to the optional cancellation insurance and the reason invoked falls within the scope of the conditions specified therein (see Article 6 – **Optional Cancellation Guarantee**).

The campsite provides **family-oriented holidays** and reserves the right to refuse any booking that does not comply with this principle or that seeks to circumvent it. Minors not accompanied by their parents or legal guardians must provide written authorization duly signed by them. The campsite nevertheless reserves the right to refuse admission to unaccompanied minors, even with such authorization.

Should the client refuse to occupy the campsite or the accommodation, the campsite shall be entitled to relet the pitch or rental unit.

2 - Terms of payment



The **total cost** of the stay must be settled no later than **30 days prior to the arrival date**, by one of the following methods:

- Credit card (via the website or through the secure links sent by email),
- Bank transfer (bank details provided in the rental contract).

Any delay in payment shall automatically result in the cancellation of the reservation, without refund of the amounts already paid.

3 - Rates and deposit



Rates include: the rental (pitch or accommodation), gas and electricity supply for accommodations, access to the swimming pool, playground, shared sanitary facilities (for campers only), and certain activities.

Not included: eco-contribution, catering, linen rental (sheets and towels), and end-of-stay cleaning (part of the deposit – €100 – may be retained if cleaning is not satisfactory).

Security deposit upon arrival

A mandatory security deposit will be requested at check-in:

- **Mobile home**: €330 (including €200 for the rental, €100 for cleaning, and €30 for the magnetic gate badge – one single payment covers all).
- **Pitch**:
 - Magnetic gate badge: €30
 - Refrigerator rental: €40 (a combined deposit of €70 may be made for both the badge and the refrigerator).

Important: refrigerators must always be installed under shelter, inside a tent or a covered area, and must never be left outside. Failure to comply with this rule may result in the retention of the corresponding deposit.

The deposit is made through a secure online platform (Swikly) and will be released after inspection of the accommodation/pitch, the refrigerator if applicable, and upon return of the magnetic badge, by cancellation of the bank imprint.

4 - Rental



Camping Pitch Rental

The reserved pitch is rented on a nightly basis. It is available from 2:00 p.m. on the day of arrival and must be vacated before 12:00 p.m. on the day of departure. Arrival and departure days are at the guest's discretion. In the event of a late departure, an additional fee may be charged.

Accommodation Rental

- **Weekly rentals:** accommodations are rented from Saturday to Saturday, Sunday to Sunday, or Wednesday to Wednesday depending on the model. They are available from 4:00 p.m. on the day of arrival and must be vacated before 10:00 a.m. on the day of departure.
- **Nightly rentals:** arrival day at the guest's discretion. The accommodation is available from 4:00 p.m. on the day of arrival (unless otherwise notified by the campsite that it is ready earlier) and must be vacated before 10:00 a.m. on the day of departure.

In the event of late departure, an additional fee may be charged. If we have not received any communication from you within 24 hours after the scheduled arrival date, we reserve the right to reallocate the pitch or accommodation.

Similarly, in the case of early departure before the scheduled date, we reserve the right to relet your pitch or accommodation.

5 - Cancellation conditions



All cancellations must be made by registered letter with acknowledgment of receipt and sent directly to the campsite.

- **Without cancellation insurance:**
 - **More than 61 days before the scheduled arrival date:** full refund of the amounts paid.
 - **Between 60 and 31 days before the scheduled arrival date:** the deposit shall be retained by the campsite.
 - **Less than 30 days before the scheduled arrival date:** 100% of the total amount of the stay shall be retained by the campsite.
- **With cancellation insurance:**
 - Refunds shall be made in accordance with the provisions set out in **Article 6 (Optional Cancellation Guarantee)**.

These conditions apply exclusively to reservations made directly with the campsite (via the website or by telephone). Reservations made through other tour operators are subject to their own terms and conditions.

6 - Optional cancellation guarantee



The price of the cancellation guarantee is set at **4% of the total cost of the stay**. It must be subscribed to and paid for at the time of booking, in addition to the deposit.

To be valid, the cancellation of the stay must be notified by registered letter with acknowledgment of receipt within a maximum of 3 days following the occurrence of the event, and must be accompanied by precise and indisputable supporting documents.

The guarantee covers exclusively the following events (exhaustive list):

- Death, serious accident, or serious illness concerning the tenant, his/her spouse, ascendants, descendants, brothers, or sisters,
- Dismissal of the tenant or his/her spouse,
- Professional transfer or relocation linked to such transfer,
- Serious damage affecting the main residence (fire, water damage, theft, vandalism, storm, natural disaster).

⚠ The guarantee ceases to apply once the stay has begun and cannot be invoked for events occurring during the stay.

For further detailed information on this guarantee, please refer to the **"Insurance" section** on the campsite's website homepage.

7 - Pets

Pets are **permitted** on the campsite (Category 1 and Category 2 dogs are strictly prohibited). Under no circumstances may they be locked up or left alone in or around the accommodation. They must be kept on a lead at all times, **tattooed or microchipped, and vaccinated. The vaccination record is mandatory** and must be presented upon arrival.

8 - Image rights

We may take **photographs** of you and your family for the **purposes of advertising our campsite**. If you do not wish to be photographed, please let us know on arrival.

9 - Insurance

The tenant must be covered by civil liability insurance as well as suitable comprehensive home insurance covering, in particular: theft, fire, water damage, and natural disasters.

An insurance certificate may be requested upon arrival and must be provided at the campsite's request.

The campsite declines all responsibility for:

- theft, loss, or damage to guests' personal belongings,
- damage caused to parked vehicles,
- incidents or accidents falling under the tenant's civil liability or negligence.

10 - Visitors

All visitors **must be declared at reception** and are permitted on site only between **9:00 a.m. and 11:00 p.m.**

Day visitors are admitted free of charge but are not allowed to access the swimming pool or participate in activities reserved for guests.

Visitor vehicles are not permitted to circulate within the campsite and must be parked in the designated parking area at the entrance.

The campsite reserves the right to refuse entry to any person.

11 - Force Majeure and Administrative Closure

In the event of force majeure or an administrative closure decided by the authorities (for example, natural disaster, pandemic, prefectural decree, etc.) making it impossible to accommodate guests, the campsite will offer the client either a postponement of the stay or a credit note valid for 12 months.

In accordance with legal provisions, no immediate refund may be claimed by the client.

12 – Responsibility of Children and Use of Facilities

Children remain under the sole responsibility of their parents or accompanying adults throughout the entire stay. It is strictly forbidden to leave children unattended within the campsite, in the playgrounds, or in the swimming pool. Use of the swimming pool and communal facilities implies acceptance of and compliance with their specific regulations, which are displayed on site.

13 – Late Arrivals and No-Show

Any delay in arrival must be notified to the campsite by telephone or by email.

In the event of a no-show within 24 hours after the scheduled arrival date and without any communication from the client, the reservation will be automatically cancelled.

In such a case, the full cost of the stay remains due, and the campsite shall be entitled to relet the accommodation or pitch.

14 – Disputes and Mediation

In the event of a dispute relating to the performance of these General Conditions, the client may refer the matter free of charge to a consumer mediator, in accordance with Articles L. 612-1 et seq. of the French Consumer Code. Failing an amicable settlement, express jurisdiction is granted to the courts within the jurisdiction of the campsite.

15 - Electric vehicle charging

For safety reasons and to protect our facilities, it is strictly forbidden to charge any electric or plug-in hybrid vehicle using the campsite's electrical outlets (pitches, mobile homes, sanitary blocks, common areas).

Any unauthorized connection will result in a flat fee of €50 and may lead to the immediate disconnection of the power supply to the pitch.

Rules and regulations

I - GENERAL TERMS AND CONDITIONS

1 - CONDITIONS OF ADMISSION: To be admitted to enter, set up and stay on the Company's site, you must have been authorized to do so by the manager or his representative, who is responsible for ensuring that the park is kept in good order and that the internal regulations are complied with. Staying in the park implies full acceptance of the provisions of these rules and the commitment to comply with them. No one may take up residence in the park.

2 - POLICE FORMALITIES: Anyone wishing to stay in the park for at least one night must first present their identity papers at the park reception desk and complete the formalities required by the police.

Unaccompanied minors will only be admitted with the written authorization of their parents. Pursuant to article R. 611-35 of the Code de l'Entrée et du Séjour des Etrangers et du Droit d'Asile, the manager is required to have foreign guests complete and sign an individual police form on arrival. This must include: 1° Surname and first names ;
2° Date and place of birth;
3° Nationality;
4° habitual place of residence. Children under the age of 15 may appear on the card of one of the parents.

3 - INSTALLATION - Number of people: In accordance with the terms of the rental contract, no more than six people may occupy each plot.

4 - RECEPTION OFFICE: Reception office opening hours are posted at the park entrance.

At the reception desk, users will find :

- information on park services
- Information on nearby shops,
- information on facilities in and around the park, and all useful addresses for their stay (doctors, authorities, etc.).

5 - PAYMENTS: Rent and ancillary charges are paid at the reception desk or by return of post, by cheque on first call.

6 - NOISE AND QUIETNESS : Users of the residential park are asked to avoid any noise or discussion that might disturb the neighborhood, and to pay attention to noise generated by their children. Sound equipment must be adjusted accordingly. Car doors should be closed as discreetly as possible.

Pets are accepted provided they are tattooed, vaccinated against rabies and kept on a leash. Under no circumstances may they be left in the park, even locked up, in the absence of their owners, who are civilly liable. Category 1 and 2 dogs are strictly forbidden.

There must be complete silence between 11 p.m. and 7 a.m., including in sanitary areas (beware of slamming doors).

7 - VISITORS: Visitors may be admitted to the park under the responsibility of the owners/tenants who receive them, once they have been authorized by the management of the establishment or its representative. They must be registered at reception and pay the applicable fee.

Visitors' cars are prohibited and must be parked in the parking lot at the entrance to the park.

8 - VEHICLE TRAFFIC AND PARKING: Inside the park, vehicles must comply with the 10 km/hour speed limit.

Only vehicles belonging to regularly registered persons may circulate in the park, with a limit of one vehicle per pitch.

Traffic is prohibited between 11 p.m. and 7 a.m.

Charging electric or plug-in hybrid vehicles is strictly prohibited using the campsite's electrical outlets (pitches, mobile homes, sanitary blocks, common areas). Any unauthorized connection will result in a €50 penalty and immediate disconnection of the power supply.

9 - CLEANLINESS AND APPEARANCE OF FACILITIES: Everyone is required to refrain from any action that might impair the cleanliness, hygiene and appearance of the park and its facilities.

It is forbidden to throw waste water on the ground or into the gutters.

It is compulsory to pick up animal droppings.

Household waste, garbage of all kinds and paper must be packed away and deposited in the containers provided at the park entrance.

Laundry hanging out is strictly limited to the areas provided for this purpose in the plot layouts, and must remain very discreet and not disturb neighbors. Trees may not be used as hangers.

Plantations and floral decorations created by the company must be respected. It is forbidden to hammer nails into trees, cut branches or make plantations.

It is forbidden to demarcate the site of an installation by personal means, or to dig up the ground.

Any damage to vegetation, fences, grounds or park facilities will be charged to the person responsible.

The pitch must always be kept in a perfectly clean condition.

All equipment rented from the campsite must be returned clean and in good condition (refrigerator, extension lead, adapter, etc.).

10 - FIRE SAFETY: Open fires (wood, charcoal, etc.) and charcoal barbecues are strictly forbidden; any stoves must be kept in perfect working order and must not be used in dangerous conditions, particularly outside the residences.

In the event of fire, please notify the management or reception immediately. Public fire extinguishers are available for use if necessary.

A first-aid kit and an AED (automated external defibrillator) are available at the reception desk.

11 - THEFT: The management is not responsible for theft of objects or valuables belonging to customers, except for those deposited at reception. It is advisable to report the presence of any suspicious person.

Although security is provided, park users are advised to take the usual precautions to safeguard their equipment.

12 - GAMES: No violent or disruptive games may be played in the park;
Children must remain under their parents' supervision at all times.

13 - DEAD PARKING: No equipment may be left on the site during a prolonged absence.

14 - POSTING : These rules and regulations are posted at the entrance to the park and at the reception desk. They are attached to the plot rental contract.

15 - INFRINGEMENT OF INTERNAL RULES : In the event of a resident disrupting the stay of other users or failing to comply with the provisions of the present internal rules, the manager or his representative may give the resident oral or written notice to cease the disturbance.
In the event of serious or repeated breaches of the rules and regulations, and after formal notice to comply, the manager may terminate the contract.
In the event of a criminal offence, the police may be called in.

II - SPECIAL CONDITIONS

1 - CHECKS: Park users must submit at all times to the Company's membership checks and facilitate the work of the staff responsible for this particular task.

2 - MUSIC INSTRUMENTS: The use of percussion instruments and horns is strictly forbidden.
As a general rule, the use of musical instruments must not disturb the peace and quiet in the vicinity of the plots.