

Booking form

2025

To reserve, please fill in the document below correctly, read the attached documents and return this contract with payment of the deposit or the total amount of the reservation (if less than 30 days before the start date of the stay).

Last name:
First name:
Address:
Postal code:
City:
Country:
Telephone number:
E-mail:

Camping la Clairière - 1151 Route du Talucat
40200 - SAINT-PAUL EN BORN

Tel : 00 3 05 58 04 83 07 - www.camping-laclairiere.fr
contact@camping-laclairiere.fr

I request the campsite "la Clairière" to reserve :

Date of arrival :

...../...../.....

Departure date :

...../...../.....

Participants (6 people maximum per pitch and 2, 4 or 6 people maximum per mobile home, depending on accommodation size) :

	Last Name	First Name	Birth Date
1			
2			
3			
4			
5			
6			

Rental

☐ 2-bedroom eco tent€
☐ Standard 2 rooms€
☐ Comfort 1 bedroom€
☐ Comfort 2 rooms + terrace 12m²€
☐ Comfort 2 bedrooms + terrace 7m²€
☐ 2-bedroom safari tent€
☐ Comfort+4attendees+airconditioning€
☐ Comfort+6attendees+airconditioning€
☐ Premium 1 bedroom+airconditioning€
☐ Premium 2 rooms + terrace 8,4m²€
☐ Premium 2 bedrooms+terrace 18m²+dishwasher+airconditioning€
☐ Premium 3 bedrooms+2bathrooms+dishwasher+airconditioning€
☐ Pet (6€ per day)€
☐ Cancellation insurance€
TOTAL:€
Deposit: 30%€
TOTAL DEPOSIT :€

Pitches (with 6A electricity)

☐ Pitch Confort€
☐ Privilege pitch€
☐ Children aged 10 to 18€
☐ Children aged 2 to 10€
☐ Child under 3€
☐ Pet (6€ per day)€
☐ Additional vehicle€
TOTAL:€
Deposit: 30%€
TOTAL DEPOSIT:€

Eco-participation: €1 per person and per day 

Payment

☐ Postal order
☐ Bank transfer
LCL :
IBAN : FR53 3000 2017 3600 0007 3136 H30
BIC : CRLYFRPP
☐ Credit card
Cardholder's name

Owner's signature

I hereby declare that I have read the attached general booking conditions and accept them in full. I have also read the rates and the specific rules of the campsite.

Date :/...../.....

Preceded by the words "Read and approved".

Signature :

Terms and conditions of sale

1 - Booking



Reservations can be made by telephone, by post or on the www.camping-laclairiere.fr website. Booking involves signing a **rental contract** and paying a **deposit** calculated according to the type of rental:

- For camping **pitch bookings**: a deposit of 30% of the value of the stay.
- For **accommodation bookings**: a deposit of 30% of the value of the stay.
- For **weekend bookings**: payment in full.

In all cases, full payment is required at least one month before the start of your stay. The reservation is definitive once we have received payment in full.

No reimbursement, even partial, will be made in the event of early departure or late arrival, for whatever reason. Similarly, no refunds will be made in general, unless cancellation insurance has been taken out and for a specific reason stipulated in the cancellation conditions (see **optional cancellation guarantee**). The campsite offers family-oriented holidays, and reserves the right to refuse any booking that runs counter to this principle or seeks to distort it. For obvious health and safety reasons, unaccompanied minors must present written authorization. If the customer refuses to stay at the campsite or refuses the mobile home, the campsite has the right to re-let the accommodation or pitch.

2 - Terms of payment



Only the **eco-participation** can be paid on site using one of the methods of payment listed below. The remainder must be paid one month before your arrival using one of the following methods:

By **credit card** (by telephone in distance selling or on the site), by **bank transfer**.

3 - Rates and deposit



Rates include: **rental of a camping pitch or accommodation** (for the number of people indicated), you'll find an **inventory** of what's included in the accommodation on our website, **gas and electricity** supplies for accommodation, **swimming pool**, access to the **playground**, **shared sanitary facilities** (reserved for campers), certain **activities etc.**

They do not include: **eco-participation, catering, linen hire**: sheets and towels, cleaning at the end of your stay (part of the deposit (100€) will be requested if the cleaning is unsatisfactory).

On arrival, a compulsory **deposit of 330€** will be required if you are renting a mobile home (200€ for the rental, 100€ for the cleaning and 30€ for the magnetic badge for the barrier), and **30€** if you are renting a pitch (for the magnetic badge for the barrier). The deposit can be made via a platform (Swikly) using a link we send you. This deposit will be returned in full on your departure, after you have checked the premises (i.e. that the cleaning has been done correctly). It will be sent to you as soon as possible in the event of early or late departure.

4 - Rental



- **Campsite pitch rental**: the reserved pitch is rented by the night. It is available from 2 p.m. on the day of arrival, and must be vacated by 12 p.m. on the day of departure. Choice of arrival and departure days. For any delayed departure, a supplement may be requested.
- **Accommodation rental**:
 - **Weekly**: accommodation is rented from Saturday to Saturday, Sunday to Sunday or Wednesday to Wednesday, depending on the model. It is available from 4 p.m. on the day of arrival and must be vacated by 10 a.m. on the day of departure.
 - **Overnight stay**: choice of arrival day.

Accommodation is available from 4 p.m. on the day of arrival (unless we call to let you know it's ready) and must be vacated by 10 a.m. on the day of departure. A supplement may be charged for late departures. If we do not hear from you within 24 hours of your scheduled arrival date, we reserve the right to dispose of your pitch or accommodation.

Similarly, if you leave before the scheduled departure date, we reserve the right to re-let your pitch or accommodation.

5 - Cancellation conditions



All cancellations must be made by post **with acknowledgement of receipt** and sent to the campsite. The sums paid will be reimbursed after deduction of the amounts specified below:

- More than **61 days** prior to arrival: full refund.
- Between **60 and 31** days before arrival date: the deposit is retained by the campsite.
- **30 days** before arrival date: 100% of the total amount is retained by the campsite.

This information concerns bookings made via the campsite website or by telephone with the campsite only. Other tour operators may have different conditions.

Cancellation fees may be covered by the cancellation guarantee.

6 - Optional cancellation guarantee



Price: 4% of stay.

We recommend that you take out a cancellation guarantee under the conditions defined below: **the amount is payable in full only at the time of booking and is added to the deposit.** To be admissible, cancellation of the stay must be notified by registered letter with acknowledgement of receipt, no later than 3 days after the event giving rise to cancellation. The full list of events covered is given below. All requests for cancellation **must be accompanied by precise and indisputable proof.** The cancellation guarantee guarantees reimbursement of the contractual rental price when cancellation occurs between the reservation date and the date of arrival at the campsite, due to an event that was unknown or unforeseeable at the time of reservation. **The events covered by the cancellation guarantee are** (exhaustive list): death, physical accident or serious illness affecting you, your spouse, your ascendants, descendants, brothers and sisters. Redundancy of you or your spouse. Moving due to a professional transfer. Damage to your main residence caused by fire, water damage, damage to property caused by theft, vandalism, storms or natural disasters. Cancellation cover ceases to apply from the start of the rental period and cannot be taken out if one of the events listed above occurs during your stay.

7 - Pets



Pets are **allowed** on the campsite (category 1 and 2 dogs strictly forbidden). Under no circumstances may they be locked up or left alone or in the vicinity of the accommodation. They must be **kept on a leash, tattooed and vaccinated.** **Vaccination certificates are compulsory** and will be requested on arrival.

8 - Image rights



We may take **photographs** of you and your family for the **purposes of advertising our campsite.** If you do not wish to be photographed, please let us know on arrival.

9 - Insurance



It is the tenant's responsibility to be insured **against civil liability.** The campsite declines all responsibility in the event of theft, fire, bad weather, etc. ... and in the event of accidents for which the tenant is liable.

10 - Visitors



They must be **declared** at reception and pay the **applicable fee.** The campsite reserves the right to refuse entry to anyone. Visitors are admitted from **9 a.m. to 11 p.m.**

Rules and regulations

I - GENERAL TERMS AND CONDITIONS

1 - CONDITIONS OF ADMISSION: To be admitted to enter, set up and stay on the Company's site, you must have been authorized to do so by the manager or his representative, who is responsible for ensuring that the park is kept in good order and that the internal regulations are complied with. Staying in the park implies full acceptance of the provisions of these rules and the commitment to comply with them. No one may take up residence in the park.

2 - POLICE FORMALITIES: Anyone wishing to stay in the park for at least one night must first present their identity papers at the park reception desk and complete the formalities required by the police.

Unaccompanied minors will only be admitted with the written authorization of their parents. Pursuant to article R. 611-35 of the Code de l'Entrée et du Séjour des Etrangers et du Droit d'Asile, the manager is required to have foreign guests complete and sign an individual police form on arrival. This must include: 1° Surname and first names ;
2° Date and place of birth;
3° Nationality;
4° habitual place of residence. Children under the age of 15 may appear on the card of one of the parents.

3 - INSTALLATION - Number of people: In accordance with the terms of the rental contract, no more than six people may occupy each plot.

4 - RECEPTION OFFICE: Reception office opening hours are posted at the park entrance.

At the reception desk, users will find :

- information on park services
- Information on nearby shops,
- information on facilities in and around the park, and all useful addresses for their stay (doctors, authorities, etc.).

5 - PAYMENTS: Rent and ancillary charges are paid at the reception desk or by return of post, by cheque on first call.

6 - NOISE AND QUIETNESS : Users of the residential park are asked to avoid any noise or discussion that might disturb the neighborhood, and to pay attention to noise generated by their children. Sound equipment must be adjusted accordingly. Car doors should be closed as discreetly as possible.

Pets are accepted provided they are tattooed, vaccinated against rabies and kept on a leash. Under no circumstances may they be left in the park, even locked up, in the absence of their owners, who are civilly liable. Category 1 and 2 dogs are strictly forbidden.

There must be complete silence between 11 p.m. and 7 a.m., including in sanitary areas (beware of slamming doors).

7 - VISITORS: Visitors may be admitted to the park under the responsibility of the owners/tenants who receive them, once they have been authorized by the management of the establishment or its representative. They must be registered at reception and pay the applicable fee.

Visitors' cars are prohibited and must be parked in the parking lot at the entrance to the park.

8 - VEHICLE TRAFFIC AND PARKING: Inside the park, vehicles must comply with the 10 km/hour speed limit.

Only vehicles belonging to regularly registered persons may circulate in the park, with a limit of one vehicle per pitch.

Traffic is prohibited between 11 p.m. and 7 a.m.

9 - CLEANLINESS AND APPEARANCE OF FACILITIES: Everyone is required to refrain from any action that might impair the cleanliness, hygiene and appearance of the park and its facilities.

It is forbidden to throw waste water on the ground or into the gutters.

It is compulsory to pick up animal droppings.

Household waste, garbage of all kinds and paper must be packed away and deposited in the containers provided at the park entrance.

Laundry hanging out is strictly limited to the areas provided for this purpose in the plot layouts, and must remain very discreet and not disturb neighbors. Trees may not be used as hangers.

Plantations and floral decorations created by the company must be respected. It is forbidden to hammer nails into trees, cut branches or make plantations.

It is forbidden to demarcate the site of an installation by personal means, or to dig up the ground. Any damage to vegetation, fences, grounds or park facilities will be charged to the person responsible.

The pitch must always be kept in a perfectly clean condition.

All equipment rented from the campsite must be returned clean and in good condition (refrigerator, extension lead, adapter, etc.).

10 - FIRE SAFETY: Open fires (wood, charcoal, etc.) and charcoal barbecues are strictly forbidden; any stoves must be kept in perfect working order and must not be used in dangerous conditions, particularly outside the residences.

In the event of fire, please notify the management or reception immediately. Public fire extinguishers are available for use if necessary.

A first-aid kit and an AED (automated external defibrillator) are available at the reception desk.

11 - THEFT: The management is not responsible for theft of objects or valuables belonging to customers, except for those deposited at reception. It is advisable to report the presence of any suspicious person.

Although security is provided, park users are advised to take the usual precautions to safeguard their equipment.

12 - GAMES: No violent or disruptive games may be played in the park;
Children must remain under their parents' supervision at all times.

13 - DEAD PARKING: No equipment may be left on the site during a prolonged absence.

14 - POSTING : These rules and regulations are posted at the entrance to the park and at the reception desk. They are attached to the plot rental contract.

15 - INFRINGEMENT OF INTERNAL RULES : In the event of a resident disrupting the stay of other users or failing to comply with the provisions of the present internal rules, the manager or his representative may give the resident oral or written notice to cease the disturbance.
In the event of serious or repeated breaches of the rules and regulations, and after formal notice to comply, the manager may terminate the contract.
In the event of a criminal offence, the police may be called in.

II - SPECIAL CONDITIONS

1 - CHECKS: Park users must submit at all times to the Company's membership checks and facilitate the work of the staff responsible for this particular task.

2 - MUSIC INSTRUMENTS: The use of percussion instruments and horns is strictly forbidden.
As a general rule, the use of musical instruments must not disturb the peace and quiet in the vicinity of the plots.